

1122 Lady Street, Suite 1050
Columbia, SC 29201
Tel: 803.252.4505



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March 29, 2012

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2012 MAR 29 PM 3:00
PUBLIC SERVICE

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Dear Sir or Madam:

Attached is a copy of the Authorized Utility Representative Form for United Telephone Company of the Carolinas d/b/a CenturyLink, Embarq Communications Inc. d/b/a CenturyLink Communications, Madison River Communications, LLC and Gulf Long Distance, Inc. Updated contact information is provided for each company.

If you have any questions, please contact me at 803-252-4505.

Sincerely,

M. Zel Gilbert
State Regulatory and Legislative Affairs

Attachments

Cc: Office of Regulatory Staff

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☒ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

United Telephone Company of the Carolinas LLC

Company Name

CenturyLink

803-252-4505

Db/a/fka

Telephone #

1122 Lady St. Suite 1050

Mailing Address

Columbia SC 29229

City, State, Zip Code

Same

Business Location

Same

Richland

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place

City, State, Zip Code: Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Durand Standard 100 Ryon Avenue Hinesville GA 31310
General Manager (Include address if different than above.)
912-408-2106 / 912-368-6644 / Durand.Standard@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- B. Executive Services Group 720 Western Blvd. Tarboro NC 27886-4011
Customer Relations /Complaints Representative (Include address if different than above.)
800-238-3095 / 877-800-2737 / execservices@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- C1. Felisa Bullock (or Cynthia Smith-Clapp as secondary) 720 Western Blvd. Tarboro NC 27886-4011
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
252-641-3121 / 877-800-2737 / Felisa.Bullock@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- C2. 888-723-8010 or 800-672-6242
Customer Contact (Toll Free Number)
- D. David Clark 100 Ryon Avenue Hinesville GA 31310
Engineering Operations (Include address if different than above.)
912-408-2117 / 912-727-3283 / David.Clark@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address
- E. Jimmy Burns 2207 Highway 72/221 East Greenwood SC 29649-8530
Test and Repair (Include address if different than above.)
864-388-1339 / 864-388-1334 / J.W.Burns@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address

F. Jimmy Burke 148 Maxwell Ave. Greenwood SC 29646-2641
Emergencies (During non-office hours)
864-388-1455 / 864-942-9746 / J.E.Burke@CenturyLink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201
Regulatory Officer (Include address if different than above.)
803-252-4505 / 803-252-6751 / Zel.Gilbert@CenturyLink.com
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert
Dual Party Mailings (Name)

Mailing Address
Telephone Number / Facsimile Number / E-mail Address

I. Zel Gilbert
Interim LEC Fund Mailings (Name)

Mailing Address
Telephone Number / Facsimile Number / E-mail Address

J. Zel Gilbert
Universal Service Fund Mailings (Name)

Mailing Address
Telephone Number / Facsimile Number / E-mail Address

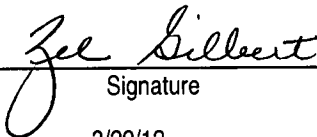
K. Zel Gilbert
Gross Receipts Mailings (Name)

Mailing Address
Telephone Number / Facsimile Number / E-mail Address

L. Zel Gilbert
Lifeline Mailings (Name)

Mailing Address
Telephone Number / Facsimile Number / E-mail Address

Zel Gilbert
This form was completed by (print name)
State Regulatory and Legislative Affairs Director
Title


Signature
3/29/12
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)